



## Value Masterclass: value in practice

11 March 2020, London

**In response to the growing pressure to deliver more for less, health services across the UK are exploring new approaches to the delivery of healthcare. Although these initiatives vary in name, the goal remains the same – to transform the way we deliver services to ensure the NHS is providing the best possible care at the lowest possible cost.**

The Value Masterclass will share real-life examples of organisations and systems that have pursued a value driven approach and the results they have achieved.

This event is designed for clinicians and senior NHS finance staff and will provide delegates with the know-how to begin applying value in practice.

**09:00 Registration, coffee and networking**

**10:00 Chair's welcome and introduction**

*Lorraine Bewes, Chief Finance Officer, London Ambulance NHS FT*

**10:15 The importance of shared decision making – a patient perspective**

*Rob Moriarty*

One of the key elements in achieving value is that patients should be involved in discussions about outcomes. Personal Health Budgets provide a great example of where a package of care has been developed with the recipient of the care directly involved. Rob will talk about his experiences of a number of different approaches to shared decision making, his personal health budget and the impact it has had on his life.

**10:40 Q&A**

**10:50 Pathway redesign using value - a case study on primary hip osteoarthritis**

Representatives from King's Health Partners and King's College Hospital NHS Foundation Trust will share details of a project to gauge if pathway redesign based on the principles of value-based healthcare could improve outcomes and reduce costs. The session will look at the process they went through to evaluate two treatment models using value as the key driver. The project team will describe the results of the exercise and the lessons learned.

**11:30 Q&A**

**11:40 Refreshment break**

**12:00 Using value as the foundation stone for wise decision making**

*Paul Miller, Non-Executive Director, Salisbury NHS Foundation Trust and Best Possible Value Lead Facilitator*

In this session you will hear how value can be used to frame decisions and to help bring clinical and finance colleagues together to collectively decide on solutions to key issues. Paul will share details of a framework which can be used to assess the impact of strategic and operational decisions within organisations and systems.

**12:45 Lunch**

**13:30 System-level decision making – a case study on diabetes services in Dorset**

*Michael Gravelle, Assistant Director of Finance, Dorset CCG and Ashley Savage, Clinical Director, Bournemouth East Collaborative Network*

Dorset Integrated Care System (ICS) undertook a process to use value as the key driver in assessing how diabetes services are delivered. Representatives from Dorset ICS will share details of the project and how it has affected how they approach decision making at the ICS.

**14:10 Q&A**

- 14:30 Refreshments**
- 14:45 Using value to reduce waste, improve efficiency and ensure appropriate care**  
Interactive discussion session on reducing waste and improving efficiency.
- 15:00 Appropriate care - a case study on reducing A&E pressure and improving outcomes**  
Improvements in how healthcare is delivered need all parts of the system to work together. On 30 September, London Ambulance Service, East London Health & Care Partnership and the Healthy London Partnership embarked on project to reduce the number of people being taken unnecessarily to hospital by ambulance. Teams of clinicians worked together at centres across north east London to support frontline staff to deliver fast, appropriate and cost-effective treatment often closer to home. Representatives from the project team will share details of the day including the impact it had on services, patient experience and cost and how it is informing their work going forward.
- 15:45 Q&A**
- 16:00 Chair's final comments and close**
- 16:00 Closed focus group for Clinical Fellows – Population health and value**  
*Chaired by Lucia Magee, Academic clinical fellow in primary care and population health*
- 17:00 Focus group end**