



VALUE MAKER ANNUAL CONFERENCE 2019

Friday 20 September 2019 - Park Plaza Victoria, London

AGENDA

09:30 Registration

10:00 Chair's Welcome and Introduction

Suzanne Robinson, Director of Finance, Pennine Care NHS Foundation Trust and Senior Responsible Officer for Value Makers

10:10 The latest from Future-Focused Finance

David Ellcock, Programme Director, NHS Future-Focused Finance

Find out more about the latest projects and initiatives from the national programme and what you can get involved in.

10:25 Becoming Future-Focused – Manchester University NHS FT's FFF Journey so far

Helen Cobb, Director of Finance, Clinical and Scientific Services, Rachel McIlwraith, Programme Finance Director, Manchester University NHS Foundation Trust

11:00 Refreshment Break

11:20 Justin Hughes – Motivational Speaker

Justin Hughes is a strategic adviser, author and speaker who helps senior leadership teams perform. He was formerly an RAF fighter pilot and Executive Officer on the Red Arrows, performing in over 250 displays worldwide.

12:05 Panel Discussion

Hear from our panel about their career stories within the NHS to date, and how they overcame any barriers and challenges along the way. We encourage delegates to submit questions ahead of the event to futurefocusedfinance@nhs.net

Lei Wei, Deputy Chief Financial Officer, North West London Collaboration of CCGs, David Berridge, Deputy Chief Medical Officer, Medical Director Operations, The Leeds Teaching Hospitals NHS Trust, Hannah Witty, Director of Finance, Royal National Orthopaedic Hospital NHS Trust & Hayley Ringrose, Chief Financial Analyst, Stockport NHS FT

12:45 Lunch

13:30 Best Practice Market Stalls (3x20 minutes):

A chance for delegates to learn about interesting initiatives and projects that other organisations are delivering locally.

Round one 13.30 – 13.50

Round two 13.55 – 14.15

Round three 14.20 – 14.40

Find full details of the market-stalls at the bottom of this programme.

14:45 Refreshment Break

15:05 Keynote Address

Julian Kelly, Chief Finance Officer, NHS England and Improvement

15:45 Celebrating Success – Value Maker Awards

This year we will be running our first Value Maker Awards based on FFF's four strengths:

- Finance Expert
- Making Change Happen
- Driving Value for taxpayers
- Team Player

16:00 Conference Close

BEST PRACTICE MARKET STALLS

1. CCG Network Showcase

There are 191 CCGs in England – that's 191 working on the same issues. 191 different ways of reporting, planning, and approaching financial management. 191 finance teams all working on developing their team, performance and the service they provide to their CCG. 191 potential examples of good practice in a whole range of areas. Led by Natalie Fletcher FFF now have a CCG network to share ideas, to spread good practice, and to raise the profile of the work our finance departments do.

Natalie Fletcher, Head of Finance, NHS Vale of York Clinical Commissioning Group

2. Working with Clinicians

Teams that work better together create better outcomes for patients. In this market stall you will hear from 'HFMA Clinician of the Year – Working with Finance' winner. David will discuss what clinicians want from the finance department and how best to form productive relationships to help create clinical value.

David Berridge, Deputy Chief Medical Officer, Medical Director Operations, Leeds Teaching Hospitals NHS Trust

3. Breaking Diversity Barriers: development programme for under-represented Groups

This development programme from FFF aims to empower people from under-represented groups by giving them the skills to overcome the barriers that they face in their working lives. These barriers, which were identified during FFF's research, including the safe-house and open-house discussions, frequently prevent such people in band 7-8B roles from progressing into band 8B+ roles. After completion of the programme, candidates should feel confident to step-up into more senior positions and to apply to FFF's other existing senior talent management programmes. Hear about the content, facilitators, application process, and how to sign up!

Edward John, Director of Operational Finance, Frimley Health NHS FT & Diversity Programme Lead for FFF

4. HFMA Havelock Training Award 2018 Winners - Wrightington, Wigan and Leigh NHS FT

The Havelock Award recognises a contribution to finance skills development, best practice in the training of finance staff or the raising of financial awareness among nonfinance staff. This market stall will showcase all of the innovative practices WWL have put in place which led to them winning this award in 2018.

Natalie Garforth, Deputy Divisional Finance Manager, Wrightington, Wigan and Leigh NHS FT

5. Apprenticeship Levy

The Countess of Chester Hospital NHS FT will be sharing how they are using their apprentice levy to fund their finance training.

Gavin Rush, Costing and Performance Accountant, Countess of Chester Hospital NHS FT

6. 'Show me the money'

'Show me the money' is an interactive finance training tool. Attend this interactive market stall to find out more and how you might be able to use in your own organisations.

Megan Cromby, Stephanie Owens and Jing Ma, Liverpool Heart and Chest NHS FT

7. Learning from Level 3 Accreditation Success

Mersey Care NHS FT are one of only 9 NHS organisations that are FFF Level 3 Accredited. Gayle will share with you what the team has learnt from their accreditation success and offer any top tips for those who look to achieve this in the future.

Gayle Wells, Strategic Head of Financial Management, Mersey Care NHS FT

8. Systems Maturity Toolkit

The FFF Systems Maturity Model is a benchmarking tool looking at how well-developed financial systems are. The Model has been created to enable you to see which aspects of your organisation's finance processes and systems in the nine areas are performing well and which could be developed to improve the efficiency of your team.

By focusing on improving those areas which are less efficient you will free up staff time and allow your staff to spend more time working in those aspects that add value to the organisation. Derek will share the work he has been doing around the toolkit at NGH.

Derek Stewart, Associate Director of Finance - Financial Services, Northampton General Hospital NHS Trust

9. Our Journey to Outstanding #GHFTCountMeIn

The Finance Team from Gloucestershire Hospitals NHS Foundation Trust

Robert Neale, Senior Service Improvement Accountant, Johanna Niehues, Programme Manager, Josh Penston, Finance PMO Admin and Hayley Summers, Programme Facilitator

10. Building engagement in the South East Coast

Dena Walker, Interim Head of Finance, NHS England and NHS Improvement (South East)

11. Step into ELHT Finance

An insight into the investment in our local youth population, demonstrating the work that the trust has undertaken giving opportunity to local students and young people seeking employment. This is done through work experience placements from 4 colleges, 1 day, 1 month and 1-year graduate placements, Princes Trust collaboration and work-based education.

East Lancashire Hospitals NHS Trust; Margaret Wood, Cost and Efficiency Accountant, Maureen Dixon, Divisional Accountant – Surgery, Emma Bowker, Senior Costing Analyst, Rebecca Dixon, Assistant Management Accountant, Suzanne Lang, Vocational Pre-Employment Coordinator and Zalaika Ramzan, Bank Administration Assistant

12. ‘Workplace Wellbeing’.

Southampton City CCG have developed a comprehensive and engaging wellbeing agenda, to support staff of the CCG. The programme is centered around wellbeing champions who promote, inspire, support and encourage wellbeing. The champions have been instrumental in developing and delivering a wide range of activities, campaigns and themes to keep wellbeing at the fore front of our organisation. We know that people are more likely to perform well if they also feel cared for, supported and part of a community. Our staff survey results last year supported this focus on health and wellbeing with an increase of 19% satisfaction in this area.

Leela Hunt, Service Development Officer and Beccy Willis, Head of Governance, SIRO and Data Protection Officer and Emergency Planner

13. Best Possible Value (BPV) decision Framework

The NHS is at a critical point with a new long-term plan and a significant move towards system working. There is a growing appreciation that taking a value-based approach is key delivering high-quality sustainable healthcare.

The aim of BPV is for finance and clinical colleagues to be the joint leaders of putting best value for service users at the heart of the way we do business. Paul Miller will give a brief overview of the facilitated framework, how it has worked for others so far, and how you can find out if BPV is right for you.

BPV is delivered through a partnership between FFF (Future Focused Finance) and the HFMA Institute.

Paul Miller, Lead BPV Facilitator

14. HFMA Academy

Celebrating 70 years in 2020, the Healthcare Financial Management Association (HFMA) is the professional body for finance staff in healthcare, providing independent and objective advice to its members and the wider healthcare community.

Come and find out about their Level 4 Accountancy Technician Apprenticeships, the HFMA Academy’s suite of NHS Business and Financial Management Qualifications, and other NHS finance training tools such as the NHS Operating Game and their suite of e-learning modules.

Richard Hopkins, Business Development Manager & Haden White, Academy Executive, HFMA

15. Future-Focused Finance – finding out more

Whether you are new to the FFF network or are interested in finding out more, then come and have a chat to us about what you can get involved in! Find out more details on our newest projects and upcoming events – plus a great opportunity for delegates to share any interesting ideas and / or feedback directly with the central team.

The FFF Central Team

16. Healthcare Costing for Value Institute

Costing has changed. In this session we will discuss how the Costing Revolution calls for trusts as a whole to be responsible for and drive costing forward. PLICS is the future of financial management and reporting and presents a huge opportunity to understand cost, recognise unwarranted variation and ultimately deliver better value to patients using the resources available.

This session is suitable for all non-costing finance professionals interested in finding out their role in the revolution. Costing practitioners are also welcome to attend.

Richard Sawyer, Institute Relationship Manager, Healthcare Costing for Value Institute